

September 5, 2024

FRONT OF HOUSE

Join the Excitement at the Conexus Arts Centre!

About Us:

At Conexus Arts Centre, we craft unforgettable experiences through a vibrant array of events, from dazzling galas to inspiring performances. Our customer service team is key in making these moments exceptional. We are looking for Front of House Ushers to join us and contribute to our mission of delivering outstanding food service.

What You'll Be Doing:

As a Front of House Usher, you'll be the first point of contact for patrons, ensuring they have a smooth and enjoyable experience at the Conexus Arts Centre. From greeting guests to providing directions, your role is essential to delivering top-notch customer service. Your responsibilities will include:

Guest Assistance: Welcome patrons, provide directions, and answer questions.

Ticket Verification: Check tickets and guide patrons to their seats.

Problem Solving: Address minor issues and escalate any complaints to supervisors.

Crowd Management: Ensure smooth flow of guests and provide helpful information during events.

To thrive in this role, you should have/be:

Friendly & Approachable: Strong interpersonal skills for engaging with guests.

Attentive & Alert: Ability to stay focused and assist patrons efficiently.

Customer Service: Deliver excellent service by providing clear directions and helpful information. Represent the Conexus Arts Centre as a welcoming and professional face of the venue.

Physical: Ability to walk and stand for extended periods.

What We Offer:

- 🌟 Competitive compensation and opportunities for career growth.
- 🌟 A dynamic and supportive work environment.
- 🌟 The chance to be part of memorable events and celebrations.
- 🌟 Training and development to enhance your skills.

How to Apply:

If you're passionate about customer service and enjoy interacting with people, join our team and help create memorable experiences for our patrons at Conexus Arts Centre!. Please send your resume and a cover letter by September 13th, to emilyb@conexusartscentre.ca.

Note: Only candidates selected for an interview will be contacted.

Join us at the Conexus Arts Centre and be a part of something extraordinary!